

PART ONE: DEFINITIONS

The following definitions apply to words frequently used in **your Agreement** and appear in **Bold Faced Type**.

"Agreement and/or Policy" means this Vehicle Extended Warranty Service Agreement.

"Authorized Repair Facility" means any repair facility currently designated by Global Warranty.

"Claim" shall be deemed to include all covered costs of mechanical breakdowns and/or failures at time of repair visit.

"Commercial Purposes" means any vehicle used for route service, repair or service, job site activities, rental, shuttle, landscaping, taxi, livery, limousine, delivery, courier, public hire, fleet use, snow removal, towing, road repair, construction, hauling, farming, ranching, mining, forestry, ambulance, police, emergency service, civil service, driving school, off-road use, racing, or competitive driving.

"Covered Benefits" refers to benefits described in Part 3 of **your Agreement**.

"Covered Parts" refers to the parts described in Part 3 of **your Agreement**.

"Covered Vehicle" refers to **your vehicle** described on the face of **your Agreement**.

"Deductible" means the first monetary portion of the vehicle repair costs due to mechanical breakdown or failure of a **covered part** under **your Agreement**.

"Exclusions" refer to parts, services, benefits, or conditions not covered by **your Agreement**.

"Fee" refers to the total sum payable by **you to Global** for this **Agreement on your covered vehicle** and shall include all applicable surcharges, options and taxes.

"Full Warranty" means the "Bumper to Bumper" warranty coverage provided by the original manufacturer of **your vehicle** on original factory parts less applicable **exclusions**.

"Global" means **Global Warranty®** or **Global Warranty Corporation** or **Global Warranty (Ont.) Corporation** where the owner/lessee resides in the Province of Ontario, **Global Warranty (East Coast) Corporation** where the owner/lessee resides in the Provinces of Nova Scotia, New Brunswick, Prince Edward Island, or Newfoundland; **Global Warranty (Midwest) Corporation** where the owner/lessee resides in the Province of Manitoba.

"Light Commercial Purposes" means any vehicle up to a 1,000 kilogram load capacity used for any other commercial purposes that does not fall under the **"Commercial Purposes"** definition.

"Limits of Liability" means the maximum limits of any coverage or benefit of **your Agreement**, and shall include ALL applicable taxes.

"Mechanical Breakdown/Failure" means the inability of a covered part to perform the function for which it was designed under normal service.

"Original In-Service Date" means the date the factory brand new vehicle first went into service by the original owner.

"Reasonable Cost" refers to charges to repair or replace **covered parts on your vehicle** including labour at prevailing labour rates at an Authorized **Repair Facility** and according to the Current Industry Labour Guide, using new, rebuilt, or parts of like kind and quality, which may include used parts. (**Global** uses the Snap-On Shopkey Labour Guide).

"Repair" or **"Repairs"** means the fixing or replacement of **Covered Parts** relevant to **your covered vehicle**.

"Road Hazard" is defined as a condition of a public highway or road which normally does not exist such as pot holes, or objects on its surface such as nails, glass, wood or metal which can puncture, damage or destroy your tire(s) or rim(s).

"Selling Dealer" means the Vehicle Dealership or Leasing Company where **you purchased this Agreement**.

"Term" refers to the length of time and/or kilometers selected by **you** on the face of this **Agreement**.

"Wear and Tear" means the gradual reduction of operating performance due to normal usage of a **covered part**.

"Wholesale Value" means the actual dollar value as indicated in the current Canadian Black Book at the time of **your repair visit**.

"You, Your" means the applicant (owner, lessee or transferee of the vehicle) of this **Agreement**.

PART TWO: COVERAGE SECTION

2.1 In consideration of the **fee** received by **Global** on this **Agreement**, provided that all statements on the face of this **Agreement** are correct, and **you** have complied with all terms and conditions set forth, and the **vehicle** was not written off by an Insurance Company, subject to all limitations and **exclusions** set forth, **Global** hereby agrees to pay the **reasonable costs** including labour for authorized **repairs** or replacements of **covered parts** which cause a **mechanical breakdown** and/or **failure**.

2.2 **You** shall designate on the applicable space on the face of this **Agreement** the selected warranty **term** and options (if applicable):

Titanium 1 Star: "PREMIER ENGINE" coverage as listed in Parts 3.1 to 3.2.
Titanium 2 Star: "POWERTRAIN ULTIMATE II" coverage as listed in Parts 3.1 to 3.11.
Titanium 3 Star: "POWERTRAIN PLUS" coverage as listed in Parts 3.1 to 3.15.
Titanium 4 Star: "SECURE DRIVE" coverage as listed in Parts 3.1 to 3.22.
Titanium 5 Star: "MAXIMUM DRIVE" coverage as listed in Parts 3.1 to 3.27.
Titanium 6 Star: "MAXIMUM WRAP" coverage as listed in Parts 3.2, 3.10, 3.11, 3.14 to 3.28. "BUMPER TO BUMPER WRAP" coverage as listed in Parts 3.2, 3.10, 3.11, 3.28, 3.29, 3.31 & 3.32.
Titanium 7 Star: "THE ULTIMATE BUMPER TO BUMPER" coverage as listed in Parts 3.1 to 3.35 inclusive.

Options:
PowerTrain Plus: 3.14 - Air Conditioning: 3.15 - Seals and Gaskets: 3.21
Hi-Tech Power Accessories: 3.26 & 3.27 Zero Deductible: 3.36 - Car Rental: 3.37 - Tire & Rim Road Hazard: 3.38

2.3 (a) **Your coverage for Titanium 1 Star thru 7 Star "Used"** shall commence on the date of **your vehicle** sale (or lessee) at the then current odometer reading, and shall expire when the stipulated time period has ended, or when **your covered vehicle** has traveled the stipulated kilometers indicated on the face of **your Agreement**, whichever occurs first.

(b) **Your coverage for the Titanium 6 Star Bumper to Bumper Wrap and 7 Star The Ultimate Bumper to Bumper plan** shall commence from the **Original In-Service Date** when the odometer reading was zero (0), and shall expire when the stipulated time period has ended or when **your covered vehicle** has traveled the stipulated kilometers indicated on the face of **your Agreement**, whichever occurs first, provided that the manufacturer's **full warranty** is in effect.

2.4 **Your Agreement** shall carry a maximum **limit of liability**, which shall not exceed the **Wholesale value of your covered vehicle** at the time of a **mechanical breakdown** and/or **failure**. With respect to each individual claim under **your Agreement**, **Global's maximum liability** shall be as indicated by **you** on the face of **your Agreement**.

2.5 In the event of a **mechanical breakdown** and/or **failure** covered under **your Agreement** on Titanium 1, 2, 3, 4, 5 Star programs, **you** shall pay a **deductible fee** of the first one hundred (\$100) dollars for each **repair visit**, unless **you** have chosen and paid for the zero **deductible** option and the first one hundred and fifty (\$150) dollars on Titanium 6 & 7 Star programs. **You** shall not pay a **deductible** for Car Rental, Trip Interruption, Tire & Rim Road Hazard or 24/7 Towing and Roadside Assistance.

PART THREE: COVERED PARTS AND BENEFITS

TITANIUM 1 STAR "PREMIER ENGINE" COVERAGE

*Titanium 1 Star "PREMIER ENGINE" coverage shall include the following: Part 3.1 to 3.2 inclusive.**

3.1 ENGINE

ALL internally lubricated parts specifically including and limited to: engine block, cylinder heads, crankshaft and main bearings, crankshaft gears, connecting rods and bearings, camshafts and bearings, camshaft gears, push rods, pistons, rings and pins, intake and exhaust valves, valve springs and retainers, guides, lifters, rocker arms, shafts and pivots, oil pump, shaft, timing chain or belts, timing belt cover, timing belt tensioners and guides, oil pan, valve covers.

3.2 24/7 TOWING (for mechanical failure) 1-866-823-6590

For towing - Any time! Any Day! Any where! Reimbursement shall be made to **you** up to a maximum of \$50 per occurrence for towing expenses incurred due to a **mechanical failure** and/or **breakdown** covered in **your Agreement**. A valid towing receipt must be submitted for reimbursement.

TITANIUM 2 STAR "POWERTRAIN ULTIMATE II" COVERAGE

*Titanium 2 Star "POWERTRAIN ULTIMATE II" coverage shall include the following: Parts 3.1 to 3.11 inclusive.**

3.3 ENGINE

ALL internally lubricated parts specifically including and limited to: Intake manifolds and plenums, exhaust manifolds, harmonic balancer and pulley, engine mounts, engine torque struts, dip stick and tube, oil pressure sending unit, temperature sending unit.

3.4 TRANSMISSION

a) Automatic

ALL internally lubricated parts specifically including and limited to: housing, torque converter, valve body, gear sets, main and intermediate shafts, bearings, clutches and bands, vacuum modulator, oil pump, oil pan, governor, flex plate, dip stick and tube and transmission mounts.

b) Standard

ALL internally lubricated parts specifically including and limited to: housing, main and intermediate shafts, gear sets, synchronizer rings, shifter fork, bearings, flywheel, ring gear and transmission mounts. Excluded: manual clutch, pressure plate, clutch bearing, external linkages and shifter.

3.5 DIFFERENTIAL

a) Front Wheel Drive Vehicles (transaxle)

ALL internally lubricated parts specifically including and limited to: housing, main shafts, crown and pinion, pinion gears, bearings, cover, and mounts.

b) Rear Wheel Drive Vehicles (differential)

ALL internally lubricated parts specifically including and limited to: housing, carrier gear and case, drive pinion, pinion gear, ring gear, bearings, cover, and mounts.

3.6 TRANSFER CASE (4X4 and AWD)

ALL internally lubricated parts specifically including and limited to: case, gears, sprockets, chains, viscous coupler and bearings.

3.7 AUXILIARY DIFFERENTIAL

ALL internally lubricated parts specifically including and limited to: housing, main shafts, crown and pinion, pinion gears, bearings, cover, and mounts.

3.8 TURBOCHARGER

ALL internal parts specifically including and limited to: housing, waste gate controller, intercooler, hard lines and bearings. (NOTE: Turbocharged engines must use turbo-rated oil).

3.9 SUPERCHARGER

ALL internal parts specifically including and limited to: housing, compressor, clutch, bearings, pulley, by-pass valve, intercooler, and ducting.

3.10 24/7 ROADSIDE ASSISTANCE (1-866-823-6590)

We shall dispatch a tow truck for the following: *Any time! Any day! Any where!*
a) Winching service for **your covered vehicle** stuck in snow, mud or the side of the road.
b) Battery boosting service to start **your covered vehicle**.
c) Emergency fuel delivery service for **your covered vehicle** that has run out of fuel (up to 10 litres)
d) Flat tire service for **your covered vehicle** for the installation of a spare.
e) Vehicle entry service (locksmit services) for **your covered vehicle** should the keys be lost or locked in the vehicle.

Reimbursement shall be made to **you** for up to \$50 per occurrence to a maximum of \$250 for the term of the **Agreement** chosen including taxes (valid receipts must be submitted for reimbursement)

3.11 TRIP INTERRUPTION

Reimbursement shall be made to **you** up to \$150 maximum for the term of the **Agreement** chosen with a \$50 maximum per day for lodging, meals, bus or taxi, if **you** are more than 150 kilometers away from home (one way) and an **Authorized Repair Facility** cannot provide same day emergency service covered under **your Agreement**. (Valid receipts shall be required for reimbursement.)

TITANIUM 3 STAR "POWERTRAIN PLUS" COVERAGE

*Titanium 3 Star "POWERTRAIN PLUS" coverage shall include the following: Parts: 3.1 to 3.15 inclusive.**

3.12 DRIVELINE

Driveshafts, axle shafts, constant velocity joints, constant velocity boots and universal joints.

3.13 TRANSFER CASE/AUXILIARY DIFFERENTIAL (4X4 and AWD)

Locking hub assemblies, electronic and vacuum engagement components.

3.14 POWERTRAIN PLUS PACKAGE

Waterpump, starter motor and solenoid, alternator and voltage regulator.

3.15 AIR CONDITIONING

Compressor, clutch assembly and pulley, condenser, evaporator, accumulator and receiver dryer.

TITANIUM 4 STAR "SECURE DRIVE" COVERAGE

*Titanium 4 Star "SECURE DRIVE" coverage shall include the following: Parts 3.1 to 3.22 inclusive.**

3.16 AIR CONDITIONING SYSTEM (Front and Auxiliary)

Expansion valve, orifice tube, idler pulley and bearings, POA valve, high/low pressure cut off switches, pressure cycling switches and temperature/climate control module(s).

3.17 BRAKING SYSTEM

Brake master cylinder, assist booster, proportioning valves, wheel cylinders, backing plates and return springs, front and rear calipers, hard line and fittings, brake linkage and cables.

3.18 ELECTRICAL SYSTEM

Distributor and coil, windshield wiper motors and washer pumps, heater motor and fan, electronic ignition module (excluding computer system), pick up coil and horn assembly.

3.19 FUEL AND INJECTION SYSTEMS

Fuel pumps, injection and distribution pumps, fuel tank and sending unit, fuel injectors and rails, fuel lines and pressure regulators.

3.20 STEERING SYSTEMS

Rack and pinion, power steering pump and pulley, fluid reservoir and steering gear.

3.21 SEALS AND GASKETS

ALL seals and gaskets used to contain fluids or lubricants within the listed parts.

3.22 WEAR AND TEAR

ALL listed part failures caused by **wear and tear**.*

TITANIUM 5 STAR MAXIMUM DRIVE COVERAGE

*Titanium 5 Star "MAXIMUM DRIVE" coverage shall include the following: Parts 3.1 to 3.27 inclusive.**

3.23 STEERING SYSTEMS

Inner and outer tie rod ends and bellows, main and intermediate shafts, pitman arms, idler arms, centre link, steering knuckle (spindle), king pins and bushings, cooler and lines and **ALL** seals and gaskets used to contain fluids and lubricants within the above listed parts.

3.24 HEATING & COOLING

Radiators, radiator fan motor, radiator fan motor blades, heater core, fan, clutch assembly, heater control valve, coolant recovery unit and **ALL** seals & gaskets used to contain fluids & lubricants within the above listed parts.

3.25 FRONT SUSPENSION SYSTEMS

Upper and lower control arms, upper and lower ball joints, control arm shafts, stabilizer shafts, linkage and bushing, torsion bar and mounts and wheel bearings.

3.26 ELECTRONIC HI - TECH

Electronic ABS and TCS including: brake control module, exciter rings, pump motor/hydraulic unit, relays, accumulators, pressure modulator valve assembly, electronic transmission controller, body control module (BCM), fuel ignition computer control modules, cruise control servo, transducer and cable, digital and analog dash instrumentation, electronic load leveling compressor motor, lines and limited valve.

3.27 POWER ACCESSORIES

Hidden headlamp motors, daytime running light module, power window motors, power regulators, keyless entry systems (excluding remotes), door control module, power door lock actuators and switches, power seat motors, power antenna, electronic trunk release actuators, exterior mirror motors, sunroof motors and convertible top motors.

TITANIUM 6 STAR "WRAP" COVERAGE

3.28 **Titanium 6 Star "MAXIMUM WRAP"** coverage shall include **ALL LISTED NON-POWERTRAIN COMPONENTS AND BENEFITS**: In: Part 3.2 24/7 Towing; 3.10 24/7 Roadside Assistance; 3.11 Trip Interruption; 3.14 Powertrain Plus; 3.15 & 3.16 Air Conditioning; 3.17 Braking System; 3.18 Electrical System; 3.19 Fuel and Injection System; 3.20 & 3.23 Steering System; 3.21 Seals and Gaskets; 3.22 Wear and Tear; 3.24 Heating & Cooling; 3.25 Front Suspension System; 3.26 Electronic Hi-Tech; 3.27 Power Accessories and 3.28;

3.29 **Titanium 6 Star "BUMPER TO BUMPER WRAP"** coverage shall include **ALL ORIGINAL NON-POWERTRAIN FACTORY INSTALLED** mechanical & electrical parts & assemblies of **your vehicle** covered during the original manufacturer's first **Full Warranty**, * and Part 3.2 24/7 Towing; 3.10 24/7 Roadside Assistance; 3.11 Trip Interruption; 3.28 "MAXIMUM WRAP"; 3.29; 3.31 **ALL** fluids and lubricants required as part of a **covered repair** or replacement & 3.32 **ALL** original factory installed audio and video components.

TITANIUM 7 STAR "THE ULTIMATE BUMPER TO BUMPER" COVERAGE

*Titanium 7 Star "THE ULTIMATE BUMPER TO BUMPER" coverage shall include the following: 3.1 - 3.35 inclusive.**

3.30 **ALL ORIGINAL POWERTRAIN & NON-POWERTRAIN** factory installed parts, components, and assemblies of **your vehicle** covered during the original manufacturer's **Full Warranty** program*

3.31 **ALL** fluids and lubricants required as part of a covered repair or replacement.

3.32 **ALL** original factory installed audio & video equipment.

3.33 **ALL** breakdowns caused by normal wear & tear.

3.34 **ALL** seals & gaskets.

3.35 **ALL** towing, trip interruption, and roadside services as listed in Part 3.2, 3.10 & 3.11.

*Please refer to Parts 6 & 7 for standard exclusions.

OPTIONS AVAILABLE FOR SPECIFIC TITANIUM STAR PACKAGES

3.36 Zero Deductible

If **you** selected a **Zero Deductible** option, in the event of a **claim**, **you** shall only pay for shop supplies, fluids, diagnostic charges, other miscellaneous items and all applicable taxes, unless specified otherwise.

3.37 Car Rental

Reimbursement shall be made to **you** for car rental expenses incurred due to a **mechanical breakdown** and/or **failure** covered under **your Agreement**. Prior approval must be obtained and valid receipts must be submitted for reimbursement. Benefits will be limited to the following schedules and must include an overnight **repair**. Reimbursement is up to \$40 per day to a maximum of \$200 for the **term of your Agreement**. Labor hours: Reimbursement 0 to 8 hrs. and overnight: \$40 per day to a maximum of \$200.

3.38 TIRE AND RIM ROAD HAZARD

(a) Tire Only

Repair or reimbursement or replacement of like kind and quality tire, shall be made to **you** for tire(s) on **your covered vehicle** that are damaged, blown out, or destroyed resulting from a **road hazard** for the **term** of the option and plan selected, less any **exclusions** and limitations listed below. Reimbursement will be made on a pro-rata cost basis due to **normal wear** of the original retail purchase price of the **covered tire**, including mounting, balancing, valves and all applicable taxes.

(b) Tire & Rim

Repair, reimbursement or replacement shall be made to **you** for tire(s), as detailed in 3.38 (a), AND rim(s) on **your covered vehicle** caused by a **road hazard** wherein damage is such that the rim(s) is unable to seal with the tire(s), resulting in air loss. Subject to the **exclusions** and limitations listed herein, coverage for the **term** of the option and plan selected, shall include **repair** or replacement or reimbursement only of the original manufacturer rim(s) with a rim(s) of like kind and quality, including the cost of installation, balancing and all applicable taxes.

(c) **COVERAGE TERM** for the Tire or Tire & Rim Road Hazard plan shall commence on the date **you purchased** the specific option/plan, and shall expire when the stipulated time period has ended.

(d) **CLAIM LIMITS** for your Tire or Tire & Rim plans includes the product (s), materials, labour, balancing, all applicable taxes, and surcharges and shall not exceed the maximum per claim and total claim limit as stipulated on the face of **your Agreement**.

(e) Exclusions & Limitations

Your Tire & Rim Road Hazard program does not cover **repair**, replacement or reimbursement regarding the following: Commercial or off-road use; high speed racing; damage done on a construction site; racing tires; underzied or oversized tires; vehicle accidents; upset; fire; theft; vandalism; willful or intentional damage; curb or sidewalk scrapes, bumps, or collisions; negligence; abuse; lack of proper maintenance; manufacturer defects or recalls; disposal fees; any tire with less than 3/32" or 2.3mm of tire depth; any abnormal wear due to misalignment or improper tire inflation; any loss to space saver; factory second type, re-treaded, recapped, re-grooved, remolded or tubed tires; any rim for porosity leaks; damage caused by mechanical failures; improper mounting, repair or application; driving vehicle on improperly inflated or deflated tires; and interference with vehicle components.

PART FOUR: YOUR MAINTENANCE OBLIGATIONS

4.1 For **Titanium 1 Star thru 5 Star** policy holders, in order to receive the coverage described, **you** must maintain and service the **Covered Vehicle** (at a licensed repair/service facility) by completing the following minimum requirements from the date **you purchased your vehicle** or **Global Agreement**.

Every 3 (three) months or 6000 (six thousand) kilometers (whichever occurs first), **you** must have the

following performed:

- 1) **Change the engine oil and filter on **your covered vehicle**;
- 2) Check and maintain all fluid levels;
- 3) Check and/or replace all filters as required;

In addition to having completed the above, **you** must follow and adhere to **ALL** manufacturer's suggested maintenance & service schedules as outlined in the vehicle warranty booklet or manufacturer's website.

4.2 For **Titanium 6 & 7 Star** policy holders, **you** must have **your vehicle** checked and serviced in accordance with the manufacturer's recommendations, as outlined in the owner's manual. Note: **Your** owner's manual lists different servicing recommendations based on **your** individual driving habits and climate conditions. Vehicles in Canada must follow the maintenance schedule for the most severe conditions.

4.3 For **ALL** policy holders, **ALL** **your** maintenance services must be completed within 30 (thirty) days of due date, or within 1,000 (one thousand) kilometers of the above (whichever occurs first). Please retain all invoices detailing date and services completed, with VIN and odometer readings. Failure to produce such invoices constitutes non completion of services and shall result in the denial of coverage as **You** shall be in non compliance with the terms and conditions of **your Agreement**. **

***"Do-it-yourself" oil changes shall not be accepted as proof of maintenance on any TITANIUM Warranty programs.

PART FIVE: CLAIMS & PROCEDURES

5.1 In the event of a **mechanical breakdown** and/or **failure** expressly **covered** under **your Agreement**, **you** must follow the procedures below:

- a) Take immediate action by securing timely repairs, or calling for roadside assistance, to prevent further vehicle damage;
- b) Contact **Global's** Claims Department immediately during regular business hours: Monday - Friday 9:00 AM - 5:00 PM EST at 1-800-265-1519 in Canada and the U.S. or by fax at 1-519-663-8013 or visit our website at www.globalwarranty.com;
- c) Give **you** full name, phone number, **Agreement** number, or the last six digits of **your** V.I.N. number, and the current odometer reading on **your vehicle**;
- d) **Global** shall then direct you to the nearest **Authorized Repair Facility** where **you** must give consent for inspection and/or teardown of the **covered vehicle** to determine the cause of the **mechanical breakdown** and/or **failure**. Diagnostic charges are **your** responsibility, unless otherwise specified;
- e) In the event you have a **claim** after our normal business hours, or weekends, you may access a list of our **authorized repair facilities** at the **Global** website: www.globalwarranty.com. Make the necessary arrangements and call **Global** immediately on the first business day following breakdown and follow (b & c) above;
- f) Once **Global** is satisfied that all terms and conditions have been met, **Global** shall determine whether the **claim** is **covered** under **your Agreement**. If so, then **Global** shall issue an authorization number to proceed with **repairs**;
- g) After the **repair** is completed, **Global** shall pay the **authorized repair facility** for **covered** costs directly, LESS the applicable charges which are **your** responsibility including any **deductibles**, diagnostic charges, consequential repairs or services, any miscellaneous items or shop supplies, and all applicable taxes to these items;

Note: In the event that circumstances arise where the above procedures are not practical, and **repairs** must occur at a **non-authorized repair facility**, **Global** shall reimburse **you** (upon receipt of an itemized invoice) the amount it would have had to pay for similar **repairs** at an **authorized repair facility** less **your** portion, providing approval has been obtained and **you** have submitted the **repair** invoice within 30 (thirty) days. **Global** reserves the right to: a) refuse any **repair** cost or estimate deemed unreasonable (in its sole opinion) relative to other alternatives; b) examine the **covered vehicle** at its sole discretion; c) ownership of all **covered** replaced **parts** of **your vehicle**.

PART SIX: PARTS AND SERVICES NOT COVERED

Your Agreement provides **no coverage** to **you** for the following:

- a) Any **part** or **benefit** not specifically listed in Part 3: Parts and **Covered Benefits**.
- b) Maintenance services and **parts** described in the vehicle owner's manual for **your covered vehicle** and other normal maintenance services and **parts** which include but are not limited to: all shop supplies, filters, distributor cap and rotor, spark plugs, wires, glow plugs, all hoses, belts, brake pads, brake shoes, brake rotors, brake drums, brake heaters, flex hoses, McPherson Struts and shock absorbers, coil and leaf springs, wiper blades and arms, thermostats, block heaters, glass, lenses, fuses, sealed beams, light bulbs, emissions and exhaust systems, wheel speed sensors, tires and rims (if Tire & Rim Road Hazard Warranty not chosen), batteries and cables, and the service operations necessary to replace them;
- c) Other services, which include but are not limited to: adjustments, cleaning, alignments, wheel balancing, tune-ups, retrofits, recalibrations, diagnostic charges, evacuate / recharge and flushes, and disposal fees;
- d) Any items such as upholstery, convertible tops, interior plastic panels or trims, carpet, safety restraint systems, air bags, speakers, remote control units, paint, body panels, weather stripping and/or sealings, door handles, ornamentation, bumpers, trim moldings, bright metals, running boards, roof racks, spare tire carriers, jacks or any other after factory add-on.

PART SEVEN: WARRANTY COVERAGE EXCLUSIONS*

Your Agreement provides **no coverage** to **you** for the following:

- a) Damage caused by **your failure** to maintain **your vehicle** or adhere to **Part Four** of **Your Maintenance Obligations** or Manufacturer suggested service schedules, recommendations, parts' replacements; or
- b) Failure of a **non-covered part**. Note: **Coverage** shall also exclude the cost of **repairs** and replacement of **covered parts** where their replacement is due to the failure of a **non-covered part**. If a part is not covered, then the labour to replace the part is also not covered; or
- c) **Repair** or replacement of any part if a **mechanical breakdown** and/or **failure** has not occurred; or
- d) On **Titanium 1 Star, 2 Star & 3 Star** warranty plans only, any **repair** or replacement due to **normal wear & tear**. Note: **Normal wear & tear** shall be deemed to include, but not limited to: **repairs** or replacement of valves and/or rings where the purpose (in whole or in part), is to raise the engine compression where the only condition is oil consumption; or
- e) On **Titanium 4 Star thru 7 Star** warranty plans any repair or replacement on a part that the field tolerances have not exceeded the manufacturer's specifications for **your covered vehicle**, or
- f) Any **repair** or replacement of a **covered part</**